

Winter Newsletter 2024

- Snowplow operations. Please be mindful of our plowing operations during snowfall. We ask that during regular business hours tenants move their vehicles to the street to help THA clear the parking lots. THA does use the **TEXT ALERT** system to notify tenants when we are plowing, and we constantly monitor the parking lots for plowing opportunities. Keeping the lots cleared requires cooperation from Tenants and their guests to allow for THA to clear parking spots. Call the Office to enroll in the **TEXT ALERT** system.
 - **Tenants are responsible for snow removal from their porch and the sidewalk / approach to their porch.** THA encourages cooperation among neighbors to keep each other safe after a snow fall. Check on your neighbors during this time.
- **Window Air Conditioners** – Window AC units were due to be removed from your window by 11/01/2024. Because each apartment has their gas (for heating) included w=in their rent, removal of the AC unit reduces natural gas usage for THA. Be aware, if you go over your gas usage for the month THA will bill you for an excess usage. THA will begin to bill tenants \$25 / month for each unit the remains in your windows as of January 1, 2025.
- If you have bicycles you no longer want (even if broken) THA will remove them for you and donate it to a Tonawanda organization that refurbishes bicycles for the purpose of providing transportation to those who need it. Call the office for a pickup.
- A reminder that the THA website www.tonha.org is updated each month with information such as Office closure dates, Board Meeting dates, ESA forms etc.

