

If you still have a window Air Conditioner in your window(s) you will be charged \$25/month until you remove it. This is due to increased gas (heat) cost each month, as well as a charge for usage over your monthly allocation of gas.

- Text Alert- Are you on the list? We use this text communication to let tenants know when we are doing Snow Removal Operations and other important alerts. If you're not on it and would like to be- please call or email the office.
- Please be aware and expect snow removal operations during and after a snowfall!! Our trucks and tractors WILL be in the parking areas and on the sidewalks.
  - A reminder that tenants are responsible for clearing snow and ice from their porch/porch steps and approach (short sidewalks leading to the main sidewalks)- work with your neighbor to coordinate this responsibility.
- **Garbage totes need to be taken out the night before your scheduled pick up.** Garbage pick-up times can fluctuate due to weather and truck issues at DPW. If your tote is not taken out or brought back, our Maintenance Dept will do so and you will be charged \$25 each time.
  - *The holidays will not affect pick up this year as the holidays fall on weekends.*
- Reminder water charges will increase January 1, 2023.

○ Efficiency & 1 BR	Going from \$9.00 to \$18.00
○ 2 Bedroom	Going from \$12.00 to \$24.00
○ 3 Bedroom	Going from \$15.00 to \$30.00
○ 4 Bedroom	Going from \$20.00 to \$40.00
○ 5 Bedroom	Going from \$25.00 to \$50.00
- Reminder: Rent is due the 5<sup>th</sup> of each month by 4pm to avoid a late fee.
- The office will be closed: December 23<sup>rd</sup>, 26<sup>th</sup>, 30<sup>th</sup> & January 1<sup>st</sup>  
*Emergency work orders only can call our after-hours #716-799-2433*

**Have a safe, healthy, & cheerful Holiday Season and a very Happy New Year!**

As always, if you have any questions or concerns, please do not hesitate to contact the office:

Ph: 716-692-3555

Email: [office@tonha.org](mailto:office@tonha.org)