

New Year's Eve at the Hub - Ball drop at midnight at the hub downtown Tonawanda.

City of Tonawanda Seasonal Summer applications will be available at the Civil Service Department in City Hall beginning January 2, 2020. Applications will also be available in the THA office during regular business hours.

Check <u>www.tonawandacity.com</u> for upcoming winter season youth, adult and family programs.

Spectrum is now offering internet for low-income households called "Spectrum Internet Assist".

• Contact Spectrum Rep Josh Klein # 716.220.5129 E-mail: Joshua.a.klein@charter.com

A reminder that tenants are responsible for clearing snow and ice from their porch/ porch steps and approach (short sidewalks leading to the main sidewalks)- work with your neighbor to coordinate this responsibility.

Please see back of this Newsletter for more Snow Removal Operations.

As always, if you have any questions or concerns, please do not hesitate to contact the office:

716-692-3555.

Happy Holidays

The THA Staff



2019/ 2020 Snow Plowing Operations

As we enter into the Winter Snow Season it is time for a review of our snow plowing and removal operations. The Tenants play a critical role in our snow removal operations. Here are a few points we'd like to make you to aware of:

- It is a challenge to remove snow from between two parked cars. It is also a challenge to remove the snow in a vacant space left between two parked cars. We are asking for your help. <u>Please plan to</u> <u>move your cars out of the lot after a significant snowfall – Greater than 6 inches</u>.
- Do not park in Visitor parking unless it has been cleared of snow!
- We are projecting the cleanup time to be from 10:00am -3:00 pm. Move cars to
 street parking during those times. This allows us to get into the tighter parking spaces and allow us
 to remove snow and to apply deicer when necessary. This is typically done during regular business
 hours as this is the time of day that there are the least number of vehicles parked in THA lots.
- Tenants are responsible for clearing snow from their porches and sidewalks leading to the primary THA sidewalks and City sidewalks. THA is responsible for clearing the other sidewalks. Please give consideration to your neighbors, some that cannot shovel due to health issues. Lend them a hand if you are able to do so. It would be much appreciated.
- Please be aware and expect snow removal operations during and after a snowfall!! Our trucks and tractors WILL be in the parking areas and on the sidewalks.
- Inoperable vehicles must be moved as well. Please contact the Office if you have an extenuating issue with a vehicle.

If you have any questions, please contact the office and we'd be happy to discuss any issues you may have.

Thank you in advance for your cooperation.

Dale Kokanovich Executive Director